REQUEST FOR SUPPORT

☒Nonconformance ☐Continuous Improvement Opportunity ☐Calculated Risk Release

SUBCONTRACTOR: __On File_____ DATE RECEIVED: __7-7-11_____

RFS#: 1001 SHEET __1___ OF __1___

Traveler#:	N/A	Op#:	N/A	Quantity Received:	7500	Job Number:	1005-G10
Item Name:	Machined Part		**Description: ID S/B Spec#, Para# & IS Condition w/Quantity & Dimensions Affected**				**# Discrepant**
Dwg/Spec:	993884		1) S/B:				7500
Part#:	49067		Major characteristic 106 should be 0.062" +0.002" -0.000"				
Part# Rev:	Orig		1) IS:				
Lot or S/N:	N/A		Oversized on 2 of 200 samples. No-Go goes through holes.				
P.O.#:	On File						
Qty Inspected:	200		2) S/B:				
Area:	QAR		Major characteristic 103 should be accept thread gage				
Date:	On File		2) IS:				
Inspector:	On File		Thread gage fails to pass through on 3 of 200 samples. Pitch diameter out of				Unit Cost
Project Name:	---		tolerance.				N/A

☐Measurement ☐Machine ☒Personnel ☐Material ☒Method/Process ☐Environment/Design ☐ Documentation

Send-to/Date: --- Critical Impact to Schedule or Contract: ☒Yes ☐No

Root Cause: Determine if problem exists in other products, processes or systems.	1) Management errors. 2) Dependence upon Supplier's past performance - items accepted by CofC. 3) Dependence upon Supplier's process controls-dust particles trapped under anodize-pitch diameter Ok. 4) This nonconformance has alerted management of potential systemic problem.
Affect on Other Supplies:	Issue Investigation and Corrective Action Request number 1001. Scheduled Completion Date: 11-20-11 to coincide with Preventive Action item 1)
Immediate Action, Responsibility and Date Performed or Schedule:	1) Request contract modification to extend contract delivery schedule and deliverable quantity(s). 2) Return parts to Supplier for screening and rework. Assist Supplier's screening effort. 3) Reproduce parts as required. Responsibility: Management Scheduled Completion Date: 10-4-11
Corrective Action Plan, Responsibility and Date Performed or Schedule, or Special Instructions:	1) Issue management Bulletin to stop acceptance practice using Supplier CofC and log orientation with all Employees on the Bulletin. 2) Evaluate Supplier process control methods used by all existing Suppliers to determine potential for physical or foreign object damage and log results on Supplier Evaluation Record. Responsibility: Management Scheduled Completion Date: 10-4-11
Actions Taken to Prevent Recurrence, Responsibility and Date Performed or Schedule:	1) Replace existing quality system with ISO 9001:2008, which will retrain personnel and record objective evidence of compliance with all Company policies and procedures. 2) Subcontract independent audit of existing QMS to establish management commitment to preventive action. Responsibility: Management Scheduled Completion Date: 1) 11-20-11; 2) 10-4-11
Trend? ☐NO ☐ YES *provide details:*	To be determined – see effectivity verification below

ACN Orientation: ☒Yes ☐No | Suppl.: ☐Yes ☒No | ICAR: ☒Yes #1001 ☐No | EO: ☒Yes #1001 ☐No

CLASSIFICATION	Disposition – check all that apply
MAJOR	☒**Scrap** ☒**RTV** ☐**Waiver/Deviation** ☐**Non-Standard Rework/Repair** ☐**Non-Flight**
MINOR	☐Standard Rework ☐Conditional Acceptance
NONE	☐Precautionary ☐Clarification ☐Notification

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Approvals and Effectivity Verification

Review or Verify and Document Effectiveness of Action(s) Taken. Record source of objective evidence (training records, revised procedures):		To be determined upon completion of scheduled events	
Signature on File		Signature on File	N/A
Responsible Engr. Authority – Date	Reserved	Quality - Date	Referee - Date
Rework/Repair Operator	Rework/Repair Date	Rework Inspector/Date	Customer/Date

ACN=Advance Change Notice; ICAR=Investigation and Corrective Action Request; EO=Engineering Order

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